

IT911Now Terms & Conditions

Procurement Process

it911now.com is a Managed Service Provider (MSP) and, in most cases, does not house or store products or services except for technicians and tools for "Remote" and "in-person" service(s).

The "Procurement Process" includes a "Quote" serving as notice of needed or requested service. "Quotes" must be accepted before rendering items or services. Verbal acceptances are no longer sufficient.

Account Setup / Email on File

Account setup occurs after payment receipt and fraud screening. Users must provide email addresses not using their registered domain. The primary email address is used for abuse issues or contact purposes.

Ownership

The credit cardholder or PayPal account owner is designated as the authorized account owner for all accounts, service agreements, and hosted websites.

Services

it911now.com may choose to modify or discontinue the Services, including any portions, as we update offerings. We may stop, suspend, or modify without prior notice.

Certain Restrictions

Users may not: copy, modify, host, sublicense or resell the Services; use meta tags or hidden text; modify, translate, adapt, merge, or reverse engineer any part; transmit worms, viruses, or destructive code; violate intellectual property rights.

Cancellations and Returns

Customers canceling or stopping payment face additional reactivation service fees. Monthly-paying clients must provide written notice 5 days before scheduled payment.

Termination

We reserve the right to suspend or cease providing the Properties or any portion, at any time, with or without cause, and with or without notice.

IT911Now.com - Your Personalized Managed Service Provider

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